



Amy Parker <apark0006@student.cerritos.edu>

Re: 23-383 Public Records Request

10 messages

Forgiarini, Joseph <ForgiariniJ@metro.net>

Tue, Mar 14, 2023 at 5:32 PM

To: "apark0006@student.cerritos.edu" <apark0006@student.cerritos.edu>

Cc: "Hernandez, Ruben" <HernandezRu@metro.net>

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Hi Amy Park,

In following up on your request below, we had a few questions for the data. We can provide on time performance data for our services for the day range you provided below. That can at bus and rail system level or by line (over 100 bus lines and 7 rail lines). It can also be provided by day type (weekday, Saturday, Sunday) or just overall. Could you please advise what you would like in relation to the above ways of breaking down the data.

I hereby request electronic copies of any documents held by LACMTA which track late response times for the Los Angeles Metro Bus, Los Angeles Metro Rail, and Los Angeles Metro Busway systems, within a date range of January 1, 2023 to March 6, 2023 to the furthest extent that such records exist (providing additional data is acceptable but not necessary).

Thanks

Joe

Joseph Forgiarini

LA Metro

Senior Executive Officer Service Development

213.418.3400 W

213.364.7542 C

metro.net | facebook.com/losangelesmetro | @metrolosangeles

Metro's mission is to provide world-class transportation for all.

Amy Parker <apark0006@student.cerritos.edu>

Tue, Mar 14, 2023 at 6:09 PM

To: "Forgiarini, Joseph" <ForgiariniJ@metro.net>

By line would be preferred. Thank you so much!

[Quoted text hidden]

Forgiarini, Joseph <ForgiariniJ@metro.net>
To: Amy Parker <apark0006@student.cerritos.edu>
Cc: "Hernandez, Ruben" <HernandezRu@metro.net>

Tue, Mar 14, 2023 at 6:22 PM

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Okay, thanks for clarifying.

We will provide the OTP data as one set of percentages (on time, early, late) for each line for the date range you specified.

Joe

Joseph Forgiarini

LA Metro

Senior Executive Officer Service Development

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213.364.7542 C

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[Quoted text hidden]

Amy Parker <apark0006@student.cerritos.edu>
To: "Forgiarini, Joseph" <ForgiariniJ@metro.net>

Tue, Mar 14, 2023 at 6:31 PM

Okay, thank you so much!

[Quoted text hidden]

Hernandez, Ruben <HernandezRu@metro.net>
To: "Forgiarini, Joseph" <ForgiariniJ@metro.net>, Amy Parker <apark0006@student.cerritos.edu>

Wed, Mar 15, 2023 at 9:20 AM

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Hello. The attached file contains in service on time performance by weekending for the period from January 1, 2023 to March 6, 2023. The number of early, late and on time, and percentages of these are listed by weekending, route and day type. Early is the number of events in which a bus > 1 minute earlier than the scheduled time. Late is the number of events in which a bus > 5 minutes later than scheduled time. On Time would be the number of events that are no more than 1 minute earlier and five minutes later than the scheduled time.

Ruben H.

Sr Manager, Systems and Analytics

Operations – Strategic Initiatives
X26930

PC 909-524-1828

We provide excellence in service and support.

[Quoted text hidden]

 **ISOTP_Request.csv**
126K

Amy Parker <apark0006@student.cerritos.edu>
To: "Hernandez, Ruben" <HernandezRu@metro.net>

Wed, Mar 15, 2023 at 9:36 AM

Thank you so much, really appreciate how quickly and excellently this was handled. Have a wonderful rest of your week!

[Quoted text hidden]

Amy Parker <apark0006@student.cerritos.edu>
To: "Hernandez, Ruben" <HernandezRu@metro.net>

Wed, Mar 15, 2023 at 10:11 AM

Hey, just following back up - I noticed train OTP wasn't on there. Is that data available?

[Quoted text hidden]

Hernandez, Ruben <HernandezRu@metro.net>
To: Amy Parker <apark0006@student.cerritos.edu>

Wed, Mar 15, 2023 at 12:55 PM

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Hi Amy. I forgot to include Rail. We have not processed any data beyond 2/28/23.

Report Date	Fiscal Year	Division	Total Trips	Late Trips	Early Trips	Cancel Trips	ISOTP
2023-02	2023	807 K Line (Crenshaw)	5,496	9		4	99.76%
2023-02	2023	803 C Line (Green)	6,340	34		13	99.26%
2023-02	2023	804 L Line (Gold)	6,936	15		13	99.60%
2023-02	2023	801 A Line (Blue)	7,100	73		62	98.10%
2023-02	2023	806 E Line (Expo)	7,220	45		14	99.18%
2023-02	2023	802 B Line (Red)	10,632	29		13	99.60%
2023-01	2023	807 K Line (Crenshaw)	6,046	13		6	99.69%
2023-01	2023	803 C Line (Green)	6,893	17		7	99.65%

2023-01	2023	804 L Line (Gold)	7,566	31	11	99.44%
2023-01	2023	801 A Line (Blue)	7,777	138	42	97.69%
2023-01	2023	806 E Line (Expo)	7,895	26	34	99.24%
2023-01	2023	802 B Line (Red)	11,680	57	28	99.27%

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Amy Parker <apark0006@student.cerritos.edu>
To: "Hernandez, Ruben" <HernandezRu@metro.net>

Wed, Mar 15, 2023 at 3:31 PM

Are D Line statistics included in the B Line statistics?

[Quoted text hidden]

Hernandez, Ruben <HernandezRu@metro.net>
To: Amy Parker <apark0006@student.cerritos.edu>

Wed, Mar 15, 2023 at 3:34 PM

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Yes. Since most of the D Line operates on the same segment as the B Line, they are not separated.

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